



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

January 10, 2013

Date Complaint Received:	1/9/14
Complaint Received By:	Cathy Anderson- DHS
Provider Name and Location:	Gloria Wilson- 1515 7 th Avenue SE, Cedar Rapids

Complaint: Alleged Gloria hit a child in her care in the face causing a red mark that lasted at least an hour. This child told their parents he was afraid of Gloria and that she had slapped him.

Rule Basis: 441 IAC 110.5 (1) Conditions in the home are safe, sanitary and free of hazards.
441 IAC 110.5 (6) Discipline
a- Corporal punishment including spanking, shaking and slapping is not used.

Findings: On January 10, 2014 DHS social worker Dale Garlinghouse met with Gloria Wilson in her home to discuss the complaint. Gloria states she had a child start yesterday in her care. When he arrived she noticed a red mark on the bridge of his nose and some old scratch marks on his cheek. Gloria reported this child had a good day and did not experience any problems. She stated this child was in her care for approximately four hours from 9:30 a.m. to 1:30 p.m. Gloria denied the use of any type of physical discipline and again said he had a good day and there was no need for discipline. She stated this child played a video game, played with the 3 year old child in her care, watched a little television, ate lunch and then was picked up by the parents. Gloria noted the parents did not say anything to her when they picked their child up about the red mark on their child's face.

Resolution: No information was obtained that supported the allegations in the complaint. DHS worker reviewed policy/rule on prohibition of physical discipline and engaging children in activities which promote large muscle development.

If you have any questions regarding this matter feel free to contact me at 319/892-6803 or email address dgarlin@dhs.state.ia.us.

Sincerely,

Social Worker